Missed Housing and Utility Payments Are Common and Persistent in the United States

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Housing and utility costs consume the majority of monthly incomes for millions of families in the United States. Missed payments can result in penalties, utility shutoffs, and evictions. Between 14 and 16 percent of the U.S. population experiences utility and/or housing hardship each year, defined as the inability to make full and on-time payments. We found that utility hardship is more common and persistent than housing hardship. Households that experience only utility hardship are notably more disadvantaged than those with only housing hardship. We also found that poor health is the strongest predictor of both hardships.

Key Facts

- Between 2004 and 2014, 14–16% of the U.S. population missed utility and/or housing payments in the previous year.

- Utility hardship is both more common and persistent than housing hardship, and households experiencing utility hardship are more disadvantaged than those with housing hardship in terms of average income, poverty rates, employment, and health.

- Declines in health are the strongest predictor of both housing and utility hardship.

Utility and Housing Hardship Are Common in the United States

Nearly 40 percent of Americans experience material hardship, meaning that they struggle to meet at least one basic need (such as housing, food, utilities and healthcare). Research shows that many low-income households juggle different basic needs. For example, some will choose to forgo utility payments to keep up with rental or mortgage payments. While food insecurity is the most common hardship, housing and utility hardships are also common, and missing these payments can result in large penalty fees, utility shutoffs, and evictions and can put low-income households at risk of losing adequate shelter.

Material hardships and income-based poverty are related, but little is known about the prevalence of combinations of different hardships. In our study, we looked at combinations of utility and housing hardship, which are significant household expenses. We used nationally representative data from the Survey of Income and Program Participation (SIPP*) to examine how household events commonly associated with poverty (like income losses, or a poor health of a family member) may trigger missed utility and/or housing payments.

Utility Hardship is More Common and Persistent than Housing Hardship

Figure 1 shows that from 2004 to 2014, around one in seven U.S. households was unable to meet utility and/or housing payments in the previous year. Between 2009 and 2011, the years following the 2008 financial crisis, 23 percent of U.S. households experienced utility or housing hardship at least once, and eight percent experienced at least one form of hardship in both years. When looking at the same households from one year to the next, utility hardship is both more common and persistent than housing hardship. Almost one-in-three of those who experienced only utility hardship in 2009-2010 still experienced utility hardship one year later, compared to about one-in-five that continued to experience housing hardship. This suggests that households may prioritize housing over utility payments due to the substantial threat of eviction.

Utility Hardship is Linked to Greater Disadvantage than Housing Hardship

Households that miss utility and/or housing payments have lower incomes and higher poverty rates than households that do not. Compared with those without hardship, average household incomes...
are 32 percent lower for those that miss housing payments only, 45 percent lower for those that miss utility payments only, and 48 percent lower for those that miss both.

While households that experience both hardships have the lowest average incomes and highest poverty rates, those with utility hardship only are more disadvantaged than those with housing hardship only. They have higher poverty rates (31 percent versus 24 percent, respectively), lower average incomes ($2,977 per month versus $36,84), lower home ownership rates (46 percent versus 51 percent), and they more frequently have a household member in poor health (34 percent versus 29 percent).

Like previous research, our study found that adverse events (for example, income losses) more strongly predicted transitions into hardship than positive events (such as income gains) predicted transitions out of hardship. This suggests that many households experience challenges in recovering from income losses and other adverse events.

Utility Subsidies Are a Policy Option to Support the U.S. Households in Greatest Need

Policymakers interested in addressing material hardship among poor Americans often focus on programs for food, job training, or housing, but overlook options such as utility subsidies. The results of our study suggest that utility subsidies such as the federal Low-Income Home Energy Assistance Program (LIHEAP) could help reduce multiple forms of hardship. Currently, only 19 percent of eligible households receive LIHEAP benefits, totaling six percent of all households. Given reductions in the cash safety net and recent concerns about extreme poverty in the U.S., policy solutions that address utility hardship may be an important tool to assist the families in greatest need.


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